



IT Services

Friendly, local and consultative IT services

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SHARP
Be Original.



Friendly, local and consultative IT services

We take care of your IT so you can take care of business.

Sharp's IT Services team provide market leading IT support services, and have done for nearly 30 years. Through our network of offices, we provide local IT support to over 700 SME & education clients, but it's how we deliver it that is most important.

Our team have the highest levels of technical expertise and accreditations to resolve your issues, but also have a genuine passion for understanding your organisation, goals and challenges. We don't just fix your problems, we find ways to improve your systems and positively impact your team and business.

Whether you have no in-house IT expertise, or you are an IT Manager looking for additional help, we will build a service that meets your specific needs and priorities. We'll give you the advice and guidance you need to take advantage of the past paced change in technology, and help you plan your technology roadmap for the future.



IT Helpdesk Support

A local helpdesk team who get to know you and your team and limit business downtime.



Onsite IT Support

A dedicated, proactive and friendly Technical Consultant who acts as your IT Manager.



IT Roadmap

Working with you to ensure your IT plan is up-to-date and achievable.



Friendly & Approachable

We become a part of your team and you become a part of ours, as we build lasting relationships.



Fixed monthly cost

No hidden costs meaning it is easy to budget and scale your organisation.



24/7 monitoring

24/7 monitoring of your systems to protect against and remediate malicious activity.



Detailed process

We will work with you to build out IT processes to better support business priorities.



Account management

Regular meetings with your Account Manager to ensure we are exceeding your expectations.

Complete IT Support

Additional support for your in-house team

Whether your business is growing, implementing infrastructure upgrades, or making changes for security compliance reasons, IT teams can become stretched when the demand for support increases.

We are on hand to assist with additional resource, knowledge and expertise. Whether you need us to step in and take some of the strain with our helpdesk service, or need high end technical troubleshooting and resolution, we can help so that you can focus on your strategic goals.

Of course we know every set of circumstances is different, which is why we tailor our Complete IT Support service to your needs.

24/7 Support

Business as usual, 24 hours a day, 7 days a week

We understand that not all organisations need IT support within typical working hours, especially when many of our teams work remote and flexible hours.

If you need IT support outside of the usual 8am to 6pm business hours, our 24/7 IT Support Service will provide you with support from our Helpdesk Team, 24 hours a day, 7 days a week - so you can ensure it's business as usual.





Cyber Security

Local, friendly, consultative IT support and services

Complete Firewall Protection

Protecting your organisation and data from the threat of hackers, malware and viruses is a serious business. With so much critical data being held not only on your servers, in the cloud, on laptops, desktops and hand-held devices, your business needs an integrated security solution.

We have implemented a wide range of security solutions for our clients and as such, have a wealth of expertise and experience of all the major security tools and technologies. Complete Firewall Protection is a solution providing a business grade level of protection for your organisation giving you peace of mind that you have the highest levels of security in place.

Complete Email Security for 365

Email is a core component of everyday working life, but it's also reported that between 75% and 90% of targeted cyber attacks start with an email. Email attachments that contain malware and suspicious links are all common threats to SMEs and attackers are using ever more sophisticated techniques, automation and phishing to socially engineer their way into a network.

End User Education

We understand the importance of educating your team, which is why we offer free resources, blogs and The Complete Training Portal which has key content for every aspect of your organisation.

Complete Endpoint Security

With flexible working becoming the norm within many organisations, you need to ensure a high level of cyber security protection and monitoring across all of your devices.

With Total Endpoint Security and Compliance from Sharp, you have peace of mind that your endpoints are monitored and secure, no matter where your teams are working.

Cyber Essentials

The Cyber Essentials scheme is a framework devised by the UK Government that contains a set of universal security standards.



Microsoft Dynamics 365 Business Central

We really believe in a consultative approach,
so understanding your needs is key

We get to know you, your business, your processes & your unique challenges and strategic goals, and then use our expertise in helping to define a solution vision.

We offer independent advice on the best software solutions available, and we will help you to make the right decisions specific to your business, leaving you with an automated system to drive business growth, allowing your team to do more with less resource.

Complete Recovery

How long could your organisation cope if you
lost your business critical data?

With so many options for disaster recovery and business continuity solutions, organisations are seeking a single, simple solution to the issue.

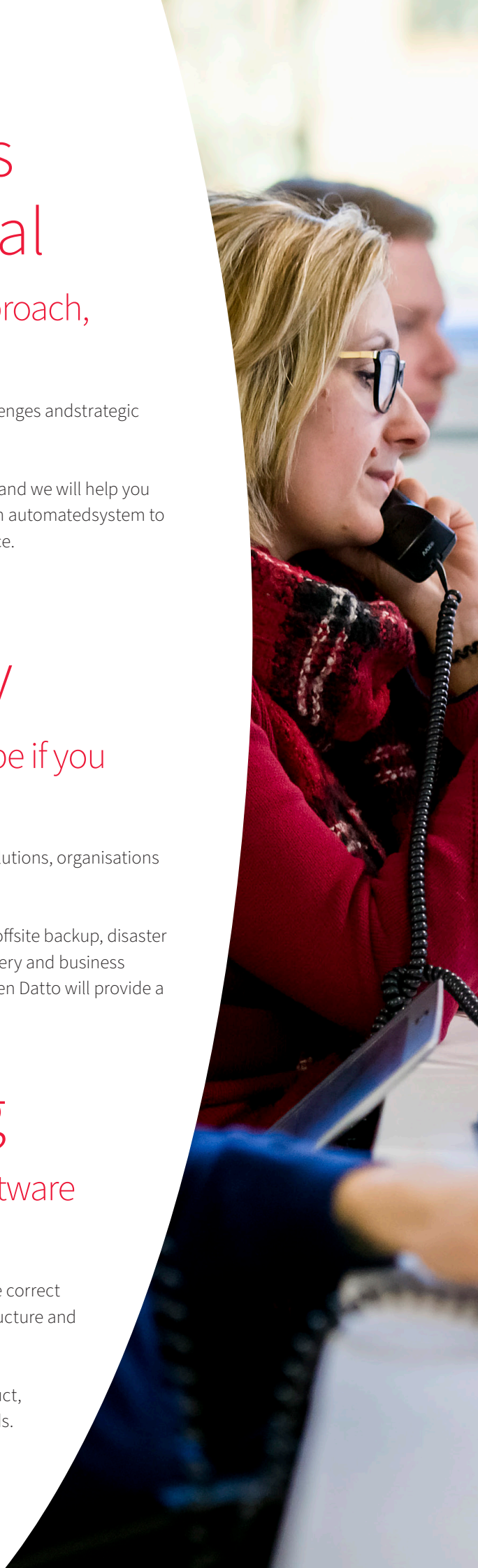
Datto from Sharp provides exactly that, delivering both onsite and/or offsite backup, disaster recovery and business continuity. Datto is a full backup, disaster recovery and business continuity service and if rapid recovery of your systems is a priority, then Datto will provide a single, simple solution.

Complete Sourcing

Identifying the right hardware and software
to meet your business goals

There are thousands of technology solutions available and picking the correct one can be difficult. We understand our clients' organisations, infrastructure and working practices.

As a result, our Complete Sourcing team can identify the correct product, unlike an unknown vendor with no knowledge of your systems or needs.



Complete Hosted Telephony

Designed to enable your teams to work smarter and safer

A simple to use system which enables your team to work efficiently from anywhere, at anytime. Instead of chargeable extras, our solution is fully featured, boasts advanced collaboration tools and our UK based helpdesk support team are only a phone call away.



Single Point of Contact

A single point of contact and ownership for all your Telephony, IT needs and issues.



Unified Communications

If your team work from different locations or do not have a static desk, they can now easily make and receive calls from wherever they are, from their desk phone, PC (including Macs) or via a mobile app.



Always-up-to-Date

Always up-to-date, no hardware maintenance contracts or software update costs.



Remote Changes

We can make changes remotely, no need to program equipment. Have a new team member starting? No problem, we can deliver you a new phone to either your office or their home that will set itself up as soon as it's plugged in.



UK Cloud Based Service

Totally cloud based (in the UK, so no GDPR nasties), meaning no reliance on equipment in your building such as phone servers/PBX's



Simple Licensing

Single monthly cost for each user.



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